LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

 **M.Sc.** DEGREE EXAMINATION – **MEDICAL LAB TECHNOLOGY**

FIRST SEMESTER – NOVEMBER 2010

#  ML 1953 - HOSPITAL MANAGEMENT

 Date : 09-11-10 Dept. No. Max. : 100 Marks

 Time : 1:00 - 4:00

SECTION-A

**ANSWER ALL THE QUESTIONS: (10 X 2=20 Marks)**

1. What are the functions of management?
2. Write the important characteristics of HRD.
3. Differentiate personnel from human resource management.
4. Comment on the importance of manpower planning.
5. What are the principle elements of a good recruitment policy?
6. List down the four basic steps in training.
7. Define the terms disinfection and antiseptic.
8. What is material management?
9. Define the term telemedicine.
10. What is the use of maintaining records in the store?

**SECTION-B**

**ANSWER ANY FOUR QUESTIONS (4 X 10=40 Marks)**

 11. Write down the universal principles of management.

 12. Give an account of the classification of hospitals and add a note on hospital services.

 13. Describe the steps involved in the manpower planning process.

 14. Explain the procedure and concepts of selection.

 15. Write notes on inventory control system.

 16. Describe solid and liquid waste disposal management.

**SECTION-C**

 **ANSWER ANY TWO QUESTIONS (2 X 20=40 Marks)**

 17. Discuss the different functions of management.

 18. Explain in detail the objectives, types, policy, limitations of promotion and transfer.

 19. What is nosocomial infection? Explain the different methods of sterilization.

 20. Write an essay on store management with suitable examples.

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